



PO BOX 1094 Freedom, CA 95019 831.724.9507

# ORDER FORM

PLEASE PRINT THIS ORDER AND RETURN BY FAX FOR FASTER SERVICE 831-724-9832 fax.

Date: \_\_\_\_\_ Available date for pick up \_\_\_\_\_ Quoted Amount (Attach quote)  
Email \_\_\_\_\_

**Pick Up Car From:**

Full name: \_\_\_\_\_ Address \_\_\_\_\_  
City: \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_  
Home Phone: \_\_\_\_\_ Work: \_\_\_\_\_  
Cell: \_\_\_\_\_

**Deliver Car To:**

Full name: \_\_\_\_\_ Address \_\_\_\_\_  
City: \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_  
Home Phone: \_\_\_\_\_ Work: \_\_\_\_\_  
Cell: \_\_\_\_\_

**Vehicle Description**

Year \_\_\_\_\_ Make \_\_\_\_\_ Model \_\_\_\_\_  
Color \_\_\_\_\_ Plate \_\_\_\_\_  
Last 6 VIN \_\_\_\_\_

**Operable YES or NO** Comments/Special Instructions: \_\_\_\_\_

**Payment Information (circle one)**

Silva Auto Transport requires a \$200 deposit (included in quote) at the time an order is placed. If paying the full quoted amount at this time a \$30 non-refundable processing fee will be added. Terms and Conditions and your quotation must be read signed and included with your order. You may fax your order to (831) 724-9832 for faster service or mail to the above address. Terms and Conditions can also be viewed at [www.silvaautotransport.com](http://www.silvaautotransport.com).

**Personal Check Money Order Cashier's Check PayPal Visa, M/C Amex Discover**  
**Card Number** \_\_\_\_\_ **Exp. Date** \_\_\_\_\_  
**Name on Card** \_\_\_\_\_  
**Amount Paying** \_\_\_\_\_ **Last 3 digits on back of card** \_\_\_\_\_  
**Card Mailing Address:** \_\_\_\_\_

CALL US TOLL FREE AT 1-866-25-SILVA (74582) WE ARE HERE TO HELP 7 DAYS A WEEK.

Who may we thank for referring you to us: \_\_\_\_\_

By signing below you are stating that you have read, accepted and agreed to the Silva Auto Transport Terms and Conditions.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_



## TERMS & CONDITIONS

1. Silva Auto Transport will hereafter be referred to as SAT. SAT is licensed and bonded by the FMCSA and does agree to arrange to have vehicle(s) described in quotation shipped on or about the dates available depending on the carrier/transporter's schedule. SAT will designate a reliable carrier/transporter to fill the terms and conditions of the agreement. SAT is a broker and does not guarantee specific pickup or delivery dates. Pickup and delivery dates are only estimates and there are no guarantees. The carrier/transporter or SAT will not be held responsible for delays for any reason. After SAT has confirmed scheduling with a reliable carrier/transporter, SAT has fulfilled our service agreement.
2. This order is subject to all terms and conditions of the carrier/transporter's straight bill of lading. Copies of which are available at the office of the carrier/transporter. Once a carrier/transporter has been assigned to your order, the bill of lading will then be the only agreement in effect along with the terms and conditions of the carrier/transporter assigned to your order.
3. The carrier/transporter will not be responsible for any damages not resulting from carrier/transporter negligence. The customer verifies the vehicle is free of contents, to and including trunk, therefore SAT and assigned carrier/transporter do not take any responsibility for personal items left inside vehicle.
4. The customer is responsible for preparing the vehicle for transport, including: disarming any alarms, removing any loose parts and/or any accessories.
5. No auto rental will be honored for delays, damage, accidents, acts of God, or for any other reason.
6. If a carrier/transporter is sent to acquire the vehicle and it is not there, is unavailable, has been moved or cannot be picked up for any other reason, the customer authorizes SAT to charge an additional \$100 reposting fee that will be added to your transport order for the reposting of your order to our dispatching department for rescheduling, depending on the first available date given at the time the service order was placed.
7. The vehicle owner or customer must in their absence, designate a person to act as their agent at the point of pickup or deliver. In which will be noted on the order form. Customer/Shipper can be notified for pickup a minimum of 3-24 hours.
8. All vehicles to be delivered with a balance owing shall be paid by CASH or CASHIER'S CHECK ONLY (U.S. Dollars) payable to the carrier/transporter. Should delivery be attempted after proper notification (3-24 hours voice notification to phone numbers provided by customer/shipper) and customer/shipper or his designated agent does not have proper funds or is unavailable to receive delivery, vehicle(s) will be taken to and left at the nearest terminal, where shipper is responsible and will have to retrieve, pay for storage or redelivery fees. It is the customer's responsibility to have payment in full when carrier/transporter arrives. If carrier/transporter notices that he is unable to drive to the address at the time of delivery the customer agrees to meet the carrier/transporter at a nearby location. The customer agrees that if the payment cannot be made by cash or cashier's check, the vehicle will be stored at the customer's expense. Should the customer be unable to accept delivery for any reason, the vehicle will be stored at the customer's expense.
9. The customer agrees that should this vehicle become inoperative for any reason at pickup or during transport, a \$150 non-operable fee will be assessed to the customer at the time of delivery.
10. The carrier/transporter has primary insurance responsibility during transit of your vehicle. All claims will be settled at actual cost. All claims are to be made to the actual carrier/transporter who transported your vehicle(s). Refer to the carrier/transporter's bill of lading for information regarding the claim process. The customer agrees that this is the only contract between the parties covering the arrangement of transport and no other agreements or contracts are in effect until arrangement of scheduling has been made with an authorized carrier, at this time the carrier/transporter's contract and bill of lading will be in effect immediately. No claims or legal action of any kind may be initiated against the transport broker. All claims for damage must be made to the carrier/transporter.
11. Exceptions for damages must be noted on the post transport inspection form at the time of delivery, any claim for damages not documented on the post-trip inspection form will not be honored.
12. All claims, litigation or legal action must have a right of venue in that state of California, County of Santa Cruz, in the Superior Court.
13. You may cancel your order at anytime, cancellations must be made in writing by mail, fax or email. We the Broker charge a broker fee of \$200 (\$50 administrative fee and \$150 assignment fee) which must be paid in advance. If customer decides to cancel the order the \$50 administrative fee will not be refunded, all other portions of the deposit will be refunded unless a carrier/transporter has been assigned and scheduled to move your vehicle, at that time the full \$200 deposit will no longer be refundable as we have fulfilled our service agreement. No refund of any processing fees paid to SAT will be refunded no exceptions. All refunds may take up to 7 days for processing.
14. Returned check fee is \$25.00 and due upon receipt. If for any reason payment is not received within 30 days, your account will be turned over for collection.
15. We reserve the right to refuse service to anyone who violates any of the terms and conditions written above. Or for any other reason we feel necessary. Threats, harassment, etc. will result in immediate cancellation of your service order and the administrative fee will not be refunded as we have actively worked on your order, the remainder of your deposit will be refunded).

**By signing below you are stating that you have read, accepted, and agreed to the above terms and conditions.**

Signature \_\_\_\_\_

Print Name \_\_\_\_\_ Date \_\_\_\_\_

**Silva Auto Transport, P.O. Box 1094, Freedom CA 95019 Toll Free 866-257-4582 Fax 831-724-9832**